



2022 SNP Alliance Executive Roundtable

“Health Equity, Integration and Complex Care: Putting it All Together in Times of COVID”

April 11-12, 2022

Madison Hotel, Washington, DC

Final Agenda

Monday, April 11

8:00am – 5:00pm

Dolley Madison Ballroom
Foyer

Registration

7:45am – 8:30am

Dolley Madison Ballroom
Foyer

Breakfast

8:30am – 9:00am

Dolley Madison Lower
Ballroom

Membership Meeting:

We will open our meeting with a welcome to all and an introduction of new SNP Alliance members. Cheryl Phillips will provide an overview of the SNP Alliance, our Impact, our work and our priorities for 2022.

Facilitators:

- *Eve Gelb, SNP Alliance Board Chair; SVP, Member and Community Health, SCAN Health Plan*
- *Cheryl Phillips, M.D., AGSF, President and CEO, SNP Alliance*

9:00am – 9:40am

Dolley Madison Lower
Ballroom

Session: Congressional Update:

Despite the many distractions for Congress, there has been, and continues to be, important work relevant to our members and our mission. During this session we will review the SNP Alliance advocacy efforts and positions, and listen to you, the members, on what your priorities and messages are for 2022. We look to an engaged discussion and seek your input into how we can best serve as advocates for our shared work.

Discussants:

- *Ginger Loper, Principal, Loper Consulting*
- *Will Dede, MPP, Associate Director, Health Policy, SNP Alliance*

Facilitator:

- *Cheryl Phillips, M.D., AGSF, President and CEO, SNP Alliance*

9:40 am – 10:00am**Break****10:00am – 10:50am**
Dolley Madison Lower
Ballroom**Keynote Session: Engagement & Experience of Care in Special Needs Populations**

Member engagement is fundamental to our shared work and mission. It is at the core of improving quality and member retention. It is also tied directly to health equity and inclusion – and understanding the barriers that exist to achieve these goals. During this opening keynote Dr. Wilson will explore considerations that are most important for working with special needs populations, in order to understand and enhance individuals' experience of care and engagement. What do these stakeholders want most? How can special needs health plans help make that happen when working with their providers and service delivery agencies? We will discuss practical steps health plans can take to improve member engagement.

Introduction:

- *Eve Gelb, SNP Alliance Board Chair and SVP Member and Community Health, SCAN Health Plan*

Presenter:

- *Brandon G. Wilson, DrPH, MHA
Director, Center for Consumer Engagement in Health
Innovation, Community Catalyst*

10:50am – 11:00am**Break****11:00am – 11:50am**
Dolley Madison Lower
Ballroom**Session: Current View of Supplemental Benefits and Potential Impact of MOOP Changes**

This session will provide an environmental scan of current Supplemental Benefits – by volume and type. We will focus, in particular, on D SNPs and explore the potential impact of proposed change to how the Maximum Out-of-Pocket (MOOP) amounts are calculate, and what impact that may have on Supplemental Benefits going forward.

- *Anne Tumlinson, CEO, ATI Advisory*
- *Nicholas Johnson, FSA, MAA, Principal and Consulting Actuary, Milliman*
- *Alexis Clipper, MHA, MBA, MSIS, Sr. Director, Program Innovation, Medicare SNP, UPMC*

11:50am – 12:40pm
Constitution Salon A**Networking Lunch****12:40pm – 1:00pm**
Dolley Madison Lower
Ballroom**Sponsored Session: Benchmarking and Quality Data Management**

Automated quality management benchmarking can be an essential tool for continuous performance improvement in SNPs and other integrated health plans. Using existing data, programs can monitor and improve their health care service delivery in alignment with their model of care.

Intus Care will share their experience in PACE programs synthesizing clinical and service data to identify underlying quality measurement trends and drive actionable quality improvement practices.

- *Robbie Felton, CEO and Founder Intus Care*
- *Laura Ferrara, Chief Strategy Officer, Intus Care*

1:10pm – 2:00pm

Dolley Madison Lower Ballroom

2021 SNPA Survey Results: National Context, Impact of COVID, Plan Insights

Alliance member SNPs and MMPs responded to the 2021 SNPA Survey with insights about the impact of COVID on their members, providers, and care. Get the latest information and discuss implications for the coming year(s).

Presenter:

- *Deborah Paone, DrPH, MHSA, Performance Evaluation Lead & Policy Consultant, SNP Alliance*

2:00pm – 2:10pm

Break

2:10pm – 3:10pm

Dolley Madison Upper Ballroom

Concurrent Peer Roundtable Discussions

DISCUSSION A: Establishing a Palliative Care Program in your I SNP

Palliative care services are seen as a valuable intervention to both improve resident and family experience, as well as reduce avoidable hospital and ED transfers. I SNPs are the optimal payment and delivery platform to create such a program. Dr. Unroe will review some core principles for PC, as well as discuss practical “next steps” for I SNPs. During this discussion we will also want to hear from our I SNP members’ experiences. We also would like to explore how this can apply to other settings (eg: Assisted living) and other SNP models. We will close this session with a brief presentation from Patient Pattern, describing a tool to help clinicians best identify those with greatest frailty who would best be served by a palliative care service

- *Kathleen Unroe, M.D.*
- *Mark Feinberg, COO, PatientPattern*
- *Ian Strand, VP, Business Development, PatientPattern*

Dolley Madison Lower Ballroom

DISCUSSION B: Session: Health Equity – What, When, How, Why?

All eyes are on health equity. CMS and NCQA are proposing an index to measure status and chart progress. There are special considerations for complex populations and the providers and health plans that serve them. As we consider a Health Equity Index, and how to score a health plan, what is feasible, useful, accurate, and provides information for improvement efforts? How can plans participate in development and testing and begin to use such an index toward improvement? How will efforts produce value to people with highest needs? Discuss current state of the art and science and where we go from here.

Discussants:

- *Melony Sorbero, PhD, Senior Policy Researcher, RAND*
- *Eve Gelb, MPH, SNP Alliance Board Chair and SVP Member and Community Health, SCAN Health Plan*

Facilitator:

- *Deborah Paone, DrPH, MHSA, Performance Evaluation Lead and Policy Consultant, SNP Alliance*

3:20pm – 4:10pm

Dolley Madison Lower
Ballroom

Session: Addressing PROMs in Special Needs Populations

There is energy and effort around increasing the number of Person-report outcome measures (PROMs) and using the information more effectively. Measures and methods need tailoring to population characteristics with accommodations so that the person being surveyed can respond to questions that are meaningful and relevant. The speakers will lay a foundation using an example to illustrate some options for person (member) outcome measurement and ideas to address current issues and barriers. We will explore considerations that are especially important to special needs populations and discuss how to craft an approach that provides relevant, accurate, valid and useful information to guide plans to benchmark and improve.

Discussants:

- *Elizabeth Drye, MD, SM, Chief Scientific Officer, National Quality Forum (DC)*
- *Thomas von Sternberg, MD, Medical Director, HealthPartners (MN)*
- *Deborah Paone, DrPH, MHSA, Performance Evaluation Lead and Policy Consultant, SNP Alliance (DC)*

4:10pm – 4:45pm

Dolley Madison Lower
Ballroom

Session: Preventing and addressing Medicaid eligibility churn among D-SNP enrollees at the end of the COVID-19 public health emergency

The issue of “churn” of Medicaid eligibility post PHE has been raised as a concern for many of our members. During this session ICRC will discuss a variety of steps that D-SNPs can take to help their members maintain Medicaid eligibility, including implementing deeming periods and conducting outreach with members before (and after, if applicable) the person loses Medicaid eligibility.

MODERATOR:

- *Nancy Archibald, Associate Director, Integrated Care, Federal Programs, Center for Health Care Strategies*

Presenter:

- *Erin Weir Lakhmani, MSW, LSW, Senior Researcher, Mathematica*

4:45pm – 5:15pm
Dolley Madison Lower
Ballroom

Session: Health Plan and Provider Partnership to Improve Care for Members with Advanced Renal Disease

Improving the quality of care for those with renal disease requires a whole-approach, and a partnership between providers, health plans, and the individual. Monogram Health will explore this unique approach to service delivery and its impact on quality outcomes

Presenter:

- *Michael Uchrin, CEO and Co-founder, Monogram Health*
- *Dr. Gorav Bohil, Corporate Medical Director, Monogram Health*

6:00pm – 7:30pm
Potomac BC and Patio

Reception

Tuesday, April 12

7:30 am – 8:00 am
Dolley Madison Lower
Ballroom

Breakfast

8:00 am – 8:30 am
Dolley Madison Lower
Ballroom

Session: Advancing Health Equity Initiatives across Special Needs Populations

In 2021, the CMS Innovation Center laid out its strategic objectives for the next decade to drive towards “A health care system that achieves equitable outcomes through high quality, affordable, person-centered care.” During this session we will describe what some early adopters are doing to make incremental progress towards this vision. We will also explore what innovations health plans need to drive people processes and technology; and what role data, augmented intelligence, and machine learning are playing to help turbo-charge this approach.

Presenters:

- *Amogh Rajan, Vantage Health, Product, Innovation & Strategy, Vantage Health Technologies*
- *Eve Gelb, MPH, SNP Alliance Board Chair and SVP Member and Community Health, SCAN Health Plan*

8:30 am – 9:10 am
Dolley Madison Lower
Ballroom

Session: The Impact of Proposed Direct and Indirect Remuneration Changes on Special Needs Plans

Presenters:

- *Mona Mahmoud, Sr. Director, Government Relations, Federal Affairs, Anthem*
- *David Mike, FSA, MAAA, Principal and Consulting Actuary, Milliman*

9:10 am- 9:45 am
Dolley Madison Lower
Ballroom

The Future of MMPs: A Perspective from SNP Alliance Member Plans

CMS signals new directions for integrated care through its new proposed rule by proposing to phase out the FAI which operates under temporary CMMI demonstration authority while adding some of the MMP features to D-SNPs which are permanently authorized. Some states have already moved in that direction, but others have invested heavily in the MMP model and local stakeholders are objecting. Can CMS allow some successful MMPs to continue? What authority would be needed and how will those decisions be made? What can we learn from plans that have already made the transition from MMP to the D-SNP model? SNP Alliance member plans will share their experiences and concerns in this panel discussion.

Moderator:

- *Will Dede, MPP, Associate Director, Health Policy, SNP Alliance*

Presenters:

- *Julianne Holloway, Interim Director, Duals Account Management, Blue Shield California*
- *Michelle Soper, Vice President, Policy Development, Commonwealth Care Alliance*
- *Bill Sota, Manager, Product Management, Medicare, CareSource*

9:45 am – 9:55 am

Break

9:55 am – 10:40 am
Dolley Madison Lower
Ballroom

The Missing Link: Building State Capacity for Advancing Integration

States have long cited resource constraints as major impediment to advancing integration. To help fill this resource gap, **Arnold Ventures** launched the Advancing Medicare & Medicaid Integration initiative in July 2021 to provide grants to states for technical support, upgraded information systems, or additional staffing to assist in implementation. The initiative is being run in partnership with the **Center for Health Care Strategies**.

Moderated by CHCS' Nancy Archibald who heads up the new initiative, this session will feature Indiana's journey and planning for its new integrated D-SNP/MLTSS program as well as key learning from other participating states.

Moderator:

- *Molly Knowles, Senior Program Officer, Center for Health Care Strategies*

Presenter:

- *Andrew Bean, Medicare and Medicaid Coordination Manager, Indiana Medicaid, Indiana Family and Social Services Administration*
- *Kelli Means, Integration Manager, State of Washington, Home and Community Services, Aging and Long-Term Support Administration*

10:40 am – 11:20 am
Dolley Madison Lower
Ballroom

Coping with the Details: State's Reactions to the Proposed Rule

CMS' new proposed rule tackles a number of weedy technical issues for plans and states working towards integrated programs. But state plates are already full of Covid challenges, health disparities, eligibility renewals, and a host of other thorny issues. How are states reacting to the new provisions? What do they think of the potential phase out of the FAI demonstration, capitation of cost sharing, new SDOH data collection, coordination of audits and models of care, integrated member materials and adding more D-SNPs to the unified G&A system? Are they considering any of the contracting options CMS proposes? What else do states need to move forward?

MODERATOR:

- *Pamela J. Parker, MPA, Medicare-Medicaid Integration Consultant, SNP Alliance*

Panelists

- *Jack Rollins, Director of Federal Policy, National Association of Medicaid Directors*
- *Dan Cohen, MBA, Deputy Director of Integrated Health, MassHealth*
- *Camille Dobson, Deputy Executive Director, ADvancing States*

11:20am – 11:30am

Break

11:30am – 12:20am
Dolley Madison Lower
Ballroom

Integrated Platforms and Policies: What's Still Missing? What's Next?

Since CMS implemented the FAI demonstration and finalized their initial interpretation of the BBA rules, investment by plans and states in the D-SNP platform has grown. 46 states now contract with D-SNPs and enrollment of dually eligible beneficiaries in Medicare Advantage and D-SNPs has reached nearly 40% but still only about 12% of dually eligible beneficiaries have enrolled in fully integrated plans. Congress remains interested and is considering some fairly dramatic proposals to require additional integration. MACPAC is considering recommendations that each state submit a plan for integration. With its recent proposed rule, CMS has signaled some new directions, moving away from the FAI demo and retrofitting some MMP features for the D-SNP platform. Are the new rule provisions going to make enough difference? What will be lost or gained under the rule versus these new proposals? Does CMS have the authority it needs to make it all work? Is there any consensus on which pathway makes the most sense for states, plans and most of all, dual beneficiaries? This session features a frank and stimulating conversation on where we are headed between two premier thought leaders on integration issues.

- *Melanie Bella, Head of Partnerships and Policy at Citiblock Health*
- *Allison Rizer, Principal, ATI Advisory*

12:20pm – 12:30pm
Dolley Madison Lower
Ballroom

Session: Wrap up and member input into 2022

We will close this members-only roundtable with a review of the policy discussions, priorities, and SNP Alliance goals for 2022. We also will use this opportunity to further reflect on what matters to you and your organizations, and what additional work we need to do to address these.

Thank you to the sponsors of the 2022 Spring Meeting!



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