



2022 SNP Alliance Executive Roundtable

“Health Equity, Integration and Complex Care: Putting it All Together in Times of COVID”

April 11-12, 2022

Madison Hotel, Washington, DC

Meeting Materials

Monday, April 11

8:30am – 9:00am

Membership Meeting

We will open our meeting with a welcome to all and an introduction of new SNP Alliance members. Cheryl Phillips will provide an overview of the SNP Alliance, our Impact, our work and our priorities for 2022.

9:00am – 9:40am

Session: Congressional Update

Despite the many distractions for Congress, there has been, and continues to be, important work relevant to our members and our mission. During this session we will review the SNP Alliance advocacy efforts and positions, and listen to you, the members, on what your priorities and messages are for 2022. We look to an engaged discussion and seek your input into how we can best serve as advocates for our shared work.

- [SNP Alliance: SDOH and Quality Measurement – Issues and Recommendations \(January 2022\)](#)
- [SNP Alliance: SNP Risk Scores vs General MA](#)
- [SNPA Alliance: Policy Criteria for Evaluation of Dual Integration Proposals](#)

10:00am – 10:50am

Keynote Session: Engagement & Experience of Care in Special Needs Populations

Member engagement is fundamental to our shared work and mission. It is at the core of improving quality and member retention. It is also tied directly to health equity and inclusion – and understanding the barriers that exist to achieve these goals. During this opening keynote Dr. Wilson will explore considerations that are most important for working with special needs

populations, in order to understand and enhance individuals' experience of care and engagement. What do these stakeholders want most? How can special needs health plans help make that happen when working with their providers and service delivery agencies? We will discuss practical steps health plans can take to improve member engagement.

- [Presentation slide deck](#)
- [SNPA/Community Catalyst: SNPs and SDOH](#)
- [SNPA Social Justice Statement](#)
- [State of Person Centered Care Report](#)
- [AHRQ 'PatientsLikeMe'](#)

11:00am – 11:50am

Session: Current View of Supplemental Benefits and Potential Impact of MOOP Changes

This session will provide an environmental scan of current Supplemental Benefits – by volume and type. We will focus, in particular, on D-SNPs and explore the potential impact of proposed change to how the Maximum Out-of-Pocket (MOOP) amounts are calculate, and what impact that may have on Supplemental Benefits going forward.

- [Presentation slide deck – Milliman](#)
- [Presentation slide deck – ATI](#)
- [ATI and LTQA: CY 2023 MA Proposed Rule – Impactes on Non-Medical Supplemental Benefits](#)

12:40pm – 1:00pm

Sponsored Session: Benchmarking and Quality Data Management

Automated quality management benchmarking can be an essential tool for continuous performance improvement in SNPs and other integrated health plans. Using existing data, programs can monitor and improve their health care service delivery in alignment with their model of care. Intus Care will share their experience in PACE programs synthesizing clinical and service data to identify underlying quality measurement trends and drive actionable quality improvement practices.

- [Presentation slide deck](#)

1:10pm – 2:00pm

2021 SNPA Survey Results: National Context, Impact of COVID, Plan Insights

Alliance member SNPs and MMPs responded to the 2021 SNPA Survey with insights about the impact of COVID on their members, providers, and care. Get the latest information and discuss implications for the coming year(s).

- [Presentation slide deck](#)
- [SNPA 2021 Member Profile Brief](#)
- [Kaiser Family Foundation MA 2022 First Look](#)

- [Kaiser Family Foundation MA in 2021: Star Ratings and Bonuses](#)
- [MedPAC March 2022 Report to Congress](#)
- [MedPAC June 2020 Report to Congress](#)
- [ATI Advisory – SSBCI 2022](#)

2:10pm – 3:10pm

Concurrent Peer Roundtable Discussions

DISCUSSION A: Establishing a Palliative Care Program in your I SNP

Palliative care services are seen as a valuable intervention to both improve resident and family experience, as well as reduce avoidable hospital and ED transfers. I SNPs are the optimal payment and delivery platform to create such a program. Dr. Unroe will review some core principles for PC, as well as discuss practical “next steps” for I SNPs. During this discussion we will also want to hear from our I SNP members’ experiences. We also would like to explore how this can apply to other settings (eg: Assisted living) and other SNP models. We will close this session with a brief presentation from Patient Pattern, describing a tool to help clinicians best identify those with greatest frailty who would best be served by a palliative care service.

- [Presentation slide deck](#)
- [CAPC: Serious Illness Strategies – Driving Value in High-Need Populations](#)

DISCUSSION B: Session: Health Equity – What, When, How, Why?

All eyes are on health equity. CMS and NCQA are proposing an index to measure status and chart progress. There are special considerations for complex populations and the providers and health plans that serve them. As we consider a Health Equity Index, and how to score a health plan, what is feasible, useful, accurate, and provides information for improvement efforts?

- [Presentation slide deck](#)
- [SNPA Comment Letter on Advance Notice CY2023, March 2022](#)
- [SNPA SDOH Issues & Recommendations, January 2022](#)
- [ASPE/RAND - Developing Health Equity Measures](#)
- [CMS Office of Minority Health Equity Initiatives](#)
- [CMS OMH Paving the Way to Equity: A Progress Report 2015-2021](#)

3:20pm – 4:10pm

Session: Addressing PROMs in Special Needs Populations

There is energy and effort around increasing the number of Person-report outcome measures (PROMs) and using the information more effectively. Measures and methods need tailoring to population characteristics with accommodations so that the person being surveyed can respond to questions that are meaningful and relevant. The speakers will lay a foundation using an example to illustrate some options for person (member) outcome measurement and ideas to address current issues and barriers. We will explore considerations that are especially important to special needs

populations and discuss how to craft an approach that provides relevant, accurate, valid and useful information to guide plans to benchmark and improve.

- [Presentation slide deck](#)
- [Rand: New Patient-Centered Quality Measures for Office-Based Palliative Care](#)
- [NQF Person Reported Outcome Measure Project – Environmental Scan, PROM-PM Report](#)
- [SNPA HOS White Paper](#)
- [State of Person-Centered Care Report The State of Person-Centered Care: 2014-2018 | Center for Consumer Engagement in Health Innovation](#)
- [What Matters Index NIH Validation What Matters Index 2018](#)
- [John A Hartford Foundation, SCAN, NCQA – Person Driven Outcomes](#)
- [National Quality Forum - NQF: Measuring What Matters to Patients: Innovations in Integrating the Patient Experience into Development of Meaningful Performance Measures](#)

4:10pm – 4:45pm

Session: Preventing and addressing Medicaid eligibility churn among D-SNP enrollees at the end of the COVID-19 public health emergency

The issue of “churn” of Medicaid eligibility post PHE has been raised as a concern for many of our members. During this session ICRC will discuss a variety of steps that D-SNPs can take to help their members maintain Medicaid eligibility, including implementing deeming periods and conducting outreach with members before (and after, if applicable) the person loses Medicaid eligibility.

- [Presentation slide deck](#)
- [ICRC: Enrollment in Integrated Care Plans – Current Status and Trends](#)

4:45pm – 5:15pm

Session: Health Plan and Provider Partnership to Improve Care for Members with Advanced Renal Disease

Improving the quality of care for those with renal disease requires a whole-approach, and a partnership between providers, health plans, and the individual. Monogram Health will explore this unique approach to service delivery and its impact on quality outcomes

- [Presentation slide deck](#)

Tuesday, April 12

8:00 am – 8:30 am

Session: Advancing Health Equity Initiatives across Special Needs Populations

In 2021, the CMS Innovation Center laid out its strategic objectives for the next decade to drive towards “A health care system that achieves equitable outcomes through high quality, affordable, person-centered care.” During this session we will describe what some early adopters are doing to make incremental progress towards this vision. We will also explore what innovations health plans need to drive people processes and technology; and what role data, augmented intelligence, and machine learning are playing to help turbo-charge this approach.

- [Presentation slide deck](#)

8:30 am – 9:10 am

Session: The Impact of Proposed Direct and Indirect Remuneration Changes on Special Needs Plans

- [Presentation slide deck – Anthem](#)
- [Presentation slide deck – Milliman](#)
- [Medicare Part D pharmacy price concessions at the point of sale](#)

9:10 am- 9:45 am

The Future of MMPs: A Perspective from SNP Alliance Member Plans

CMS signals new directions for integrated care through its new proposed rule by proposing to phase out the FAI which operates under temporary CMMI demonstration authority while adding some of the MMP features to D-SNPs which are permanently authorized.

- [Presentation Slide Deck – Blue Cross](#)
- [Presentation Slide Deck – Commonwealth Care Alliance](#)
- [Presentation Slide Deck – CareSource](#)
- [FR 2022- Medicare Rule](#)
- [SNP Alliance Comments-CY23 MA Proposed Rule](#)

9:55 am – 10:40 am

The Missing Link: Building State Capacity for Advancing Integration

States have long cited resource constraints as major impediment to advancing integration. To help fill this resource gap, **Arnold Ventures** launched the Advancing Medicare & Medicaid Integration initiative in July 2021 to provide grants to states for technical support, upgraded information systems, or additional staffing to assist in implementation. The initiative is being run in partnership with the **Center for Health Care Strategies**. Moderated by CHCS’ Nancy Archibald who heads up the new initiative, this

session will feature Indiana's journey and planning for its new integrated D-SNP/MLTSS program as well as key learning from other participating states.

- [Presentation slide deck](#)

10:40 am – 11:20 am

Coping with the Details: State's Reactions to the Proposed Rule

CMS' new proposed rule tackles a number of weedy technical issues for plans and states working towards integrated programs. But state plates are already full of Covid challenges, health disparities, eligibility renewals, and a host of other thorny issues. How are states reacting to the new provisions? What do they think of the potential phase out of the FAI demonstration, capitation of cost sharing, new SDOH data collection, coordination of audits and models of care, integrated member materials and adding more D-SNPs to the unified G&A system? Are they considering any of the contracting options CMS proposes? What else do states need to move forward?

- [Summary of key consumer and state stakeholder comments on CY 2023 Proposed rule](#)
- [Massachusetts Comments: CMS Duals Proposed Rule, March 2022](#)
- [NAMD: CY 2023 MA and Part D Proposed Rule Comments](#)
- [Advancing States: Comments on the CY 2023 MA Proposed Rule](#)

11:30am – 12:20am

Integrated Platforms and Policies: What's Still Missing? What's Next?

Since CMS implemented the FAI demonstration and finalized their initial interpretation of the BBA rules, investment by plans and states in the D-SNP platform has grown. 46 states now contract with D-SNPs and enrollment of dually eligible beneficiaries in Medicare Advantage and D-SNPs has reached nearly 40% but still only about 12% of dually eligible beneficiaries have enrolled in fully integrated plans. Congress remains interested and is considering some fairly dramatic proposals to require additional integration. MACPAC is considering recommendations that each state submit a plan for integration. With its recent proposed rule, CMS has signaled some new directions, moving away from the FAI demo and retrofitting some MMP features for the D-SNP platform. Are the new rule provisions going to make enough difference? What will be lost or gained under the rule versus these new proposals? Does CMS have the authority it needs to make it all work? Is there any consensus on which pathway makes the most sense for states, plans and most of all, dual beneficiaries? This session features a frank and stimulating conversation on where we are headed between two premier thought leaders on integration issues.

- [Requiring states to develop an integrated care strategy for dually eligible beneficiaries](#)
- [Enhancing Medicare Medicaid Integration Bringing Elements of the FAI into DSNPs](#)
- [BPC Updated Policy Roadmap: Caring for Those with Complex Needs](#)

12:20pm – 12:30pm

Session: Wrap up and member input into 2022

We will close this members-only roundtable with a review of the policy discussions, priorities, and SNP Alliance goals for 2022. We also will use this opportunity to further reflect on what matters to you and your organizations, and what additional work we need to do to address these.

Thank you to the sponsors of the 2022 Spring Meeting!



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