



2021 SNP Alliance Annual Member Policy Roundtable
“Leading Integration for Complex Care into a New Era”
April 7-9, 2021
Virtual Meeting
(Web link will be sent to those registered, prior to the meeting)

– Preliminary Agenda –

All times listed are Eastern Daylight

Wednesday, April 7th

11:00am – 11:30am

Opening Session Announcement of New Board Members and Officers; and Recognition of Founding Board Members

- John Baackes, SNP Alliance Board Chair and CEO, L.A. Care Health Plan
- New Board Chair – to be announced
- Cheryl Phillips, MD, AGSF, President and CEO, SNP Alliance

11:30am – 12:30pm

Session: COVID Public Health Emergency Amplified the Impact of Social Determinants on Health Care Delivery and Quality

PRESENTER:

- Oladeji Faborode, M.D., MHA, Research Scientist, Avalere

**1:30pm – 2:30pm
(breakout A)**

Breakout Session: Addressing Performance through Member Experience

Performance measurement is increasingly about member experience. SNP/MMP panelists will discuss opportunities and strategies for expanded outreach and quality improvement through utilizing CAHPS and other self-report measures, call center information, care management feedback, and provider engagement to drive change. The panelists will describe where they started from; what they did; what they learned along the way, what were the results; where they go next in this iterative and evolving work – followed by a facilitated discussion on promises, pitfalls, and key lessons learned.

MODERATOR:

- Deborah Paone, DrPH, Performance Evaluation Lead & Policy Consultant, SNP Alliance

PANELISTS: To Be Announced

**2:00pm – 3:00pm
(breakout B)**

**Breakout Session: Challenges and Lessons Learned – C SNPs
Facilitated Discussion**

PRESENTERS and DISCUSSANTS:

- Anthem C SNP Operations and Policy Leaders

**3:30pm – 4:15pm
(breakout C)**

Breakout Session: 2020 SNP Annual Survey Results

SNP Alliance member plans respond to the Alliance Annual Survey to form this unique dataset with information about enrollee characteristics, utilization, and social risk factors, as well as identify key quality and performance measurement considerations in serving special needs and Medicare-Medicare populations. This is the fifth year (2019 measurement year) and having this to level set and compare against forthcoming 2020 information will help us observe the impact of COVID-19 on SNPs and MMPs. Please join us for the presentation and brief discussion.

PRESENTER:

- Deborah Paone, DrPH, Performance Evaluation Lead & Policy Consultant, SNP Alliance

**4:00pm – 4:45pm
(breakout D)**

Session: “Integrating Information – Lessons Learned about Gaps and Opportunities for Technology, with a Focus on Duals and the Nursing Home Setting”

PRESENTERS:

- Munish Khaneja, M.D., CMO Altruista Health
- Mike McKitterick, R.N, Executive VP Clinical Services

Thursday, April 8th

10:00am – 10:30am

**Sponsored Session: HGS Axis Health
“Member Engagement Using a Multimodal Approach”**

The use of technology to strengthen member engagement has evolved rapidly in response to the COVID pandemic. Strategies to incorporate the use of technology to increase engagement and re-engagement of the DSNP population will be explored.

The need to go deep in the community is essential in engaging and understanding DSNP membership needs. Incorporating Community Health Workers in the Care Management model will be discussed to support initial and ongoing engagement of the DSNP membership.

PRESENTER:

- Michele Kratz Vice President of Operations, HGS Axis Point Health

11:00am – 12:00pm

Session: Advancing Dual Integration – State voices and CHCS

MODERATOR:

- Pamela J. Parker, MPA, Medicare-Medicaid Integration Consultant, SNP Alliance

PANELISTS: To Be Announced

12:30pm – 12:45pm

COFFEE BREAK – Altruista Health to Host.

Starbucks gift cards for attendees

1:00pm–2:30pm

Session: “An Ongoing Conversation with CMS MMCO

Open with SNPA Integration Survey findings

- Will Dede, Health Policy Associate, SNP Alliance

Followed by our traditional facilitated discussion with the CMS team from the Medicare-Medicaid Coordination Office.

MODERATOR:

- Pamela J. Parker, MPA, Medicare-Medicaid Integration Consultant, SNP Alliance

PANELISTS:

- Tim Engelhardt, Director, Medicare-Medicaid Coordination Office, CMS (invited)
- Marla Rothouse, Senior Technical Advisor with Medicare-Medicaid Coordination Office
- Paul Precht, Senior Advisor, Medicare-Medicaid Coordination Office
- Lindsey Barnett, Director, Models, Demonstrations, and Analysis Group, Medicare-Medicaid Coordination Office
- Nina Brown-Ashford, DPP, Acting Director Officer of Minority Health

**3:00pm – 4:00pm
(breakout E)**

Breakout Session: Policy discussion of the two dual integration proposals

There has been increased focus on dual integration and two major models have been proposed. The SNP Alliance has developed a core set of policy criteria by which such models and proposals can be evaluated. Our SNP

Alliance MMI policy team will discuss these criteria, and explore key aspects of the proposed models with our members – and outline potential next steps for advocacy.

DISCUSSANTS:

- Rich Bringewatt, Co-founder of NHPG and the SNP Alliance
- Pamela j. Parker, MPA, Medicare-Medicaid Integration Consultant, SNP Alliance
- Will Dede, Health Policy Associate, SNP Alliance

**3:30pm – 4:30 pm
(breakout F)**

Breakout Session: Hold Lewin Group: Health Plan Role in Caregiving Support in the Time of Covid

PRESENTERS: To Be Announced

4:45pm – 5:15 pm

Sponsored Session: Pyxs Health (Invited)

Friday, April 9

10:00 – 10:45am

Session: Business Planning - Managed Care Merger and Acquisition Update and the Value of Partnerships

During this session, Cain Brothers will provide an update on recent trends in the government managed care M&A market. They will also discuss the political landscape and potential implications on health plans. As part of this discussion, they will focus on the value of partnerships, particularly for not-for-profit plans, in helping gain access to growth capital to further their missions.

PRESENTERS:

- Court Houseworth, Managing Director, Cain Brothers
- Mike Elizondo, Director, Cain Brothers
- Stacy Guffanti, Director, Cain Brothers

11:00pm – 12:00pm

Session: Congressional Discussion – What Does this New Administration and Congress Mean for Healthcare, MA, and Specialized Managed Care (SNPs and MMPs)?

This will be a discussion led by our Congressional consultants and facilitated by our incoming Board Chair. We will hear what is proposed, and likely to be introduced this year that impacts our work and our mission. We will seek input from our members regarding priorities for work, and together will address potential strategies to help achieve our goals in policy and advocacy.

1:00pm – 1:45pm

Session: Risk Adjustment – understanding the impact of the COVID PHE on D, C and I SNPs.

PRESENTER:

- Matt Kramer, FSA, CERA, MAAA , Consulting Actuary, Milliman

1:45pm – 2:15pm

Wrap up – Setting the Course for 2021

We will close with highlights and takeaways from the SNP Alliance Spring Roundtable, and address the work ahead for the SNP Alliance and our members. Member input and voice will be important for this wrap-up as we explore how the SNP Alliance can better serve our members' needs to support our shared mission.

- Cheryl Phillips, MD, AGSF, President and CEO, SNP Alliance