



2020 SNP Alliance 17th Annual Leadership Forum
"Integrating Complex Care in a Post-COVID World"

October 20-23, 2020
Virtual Meeting

Materials List

Tuesday, October 20

11:00am – 11:30am

Opening Session and Recognition of the Bringewatt *Spirit of Humanity* Award

Welcome Attendees! During this opening session we will provide an update to the SNP Alliance, our membership, and our strategic plans and priorities. We will also announce the individual recognized for the *Bringewatt Spirit of Humanity* award.

11:30am – 12:30pm

Session: "How Long-term Care will be Changed by the COVID-19 Public Health Emergency"

Not only were nursing homes and other long term care settings at the "epicenter" to the impact of SARS-CoV-2 and the related public health emergency, but the PHE also highlighted many of the existing gaps of care for older, vulnerable adults. During this session we will address some key questions: "What happened during the PHE and why?", "What did we learn?" and, "Where do we go from here?" Our panelists provide unique expertise across the continuum of long term care services, including Nursing Homes, Assisted Living, Hospice, and PACE. We will address the 10 themes that came from the LTC Commission in the recently released report, and ask "what should we, as SNPs and MMPs be doing next?"

- [Presentation slide deck – S. Bloom](#)
- [Presentation slide deck – D. Grabowski](#)
- ["Final Commission Report" by the Coronavirus Commission for Safety and Quality in Nursing Homes, MITRE](#)
- ["COVID-19 in Nursing Homes: Calming the Perfect Storm" Ouslander & Grabowski in the Journal of the American Geriatrics Society, 2020](#)
- ["Strengthening Nursing Home Policy for the Postpandemic World: How Can We Improve Residents' Health Outcomes and Experiences?" David Grabowski, PhD for the Commonwealth Fund, August 2020](#)

1:30pm – 2:30pm

Session: “Looking to 2021: Risk Adjustment and Trends in Supplemental Benefits”

Milliman has long been a resource to the SNP Alliance. Their ability to look at big picture data and trends helps the SNP Alliance better understand the environment, the market and the challenges our members face. During this session we will explore two important areas: the expansion of supplemental benefits in the MA world; and the issues facing our members with risk adjustment related to CMS changes in calculation, as well as the impact of the Public Health Emergency

- [Presentation slide deck](#)

3:30pm – 4:30pm

Session: Updates on Hospice in MA VBID Demonstration

This session will highlight future opportunities for partnership in the Medicare Advantage (MA) Value-Based Insurance Design (VBID) Model, including the MA Hospice Carve-in and provide for open dialogues around these opportunities.

- [Presentation slide deck](#)
- [VBID Model webpage](#)
- [CMMI: CY2021 Hospice Benefit Component RFA](#)
- [CMMI: CY2021 Technical and Operational Guidance for the Hospice Benefit Component](#)

5:00pm – 5:30pm

Session: “Prescriptive I-SNP Solution for Hospitalization Avoidance and Correct Coding”

Sponsored Session: Patient Pattern

Patient Pattern is an innovative digital health company focused on helping MA plans and providers assess and manage frailty risk, optimize compliance, and simplify coding documentation.

- [Presentation slide deck](#)

Wednesday, October 21

10:15am – 10:45 pm

Session: “Alternatives, Barriers and Innovative Approaches to Advance Care Planning and Aligning Care in SNP Populations in a COVID-19 World”

Sponsored Session: Vital Decisions

In this session, the speakers will discuss the importance of aligning individuals' care with their preferences in the face of a serious medical condition or advanced illness, especially within a SNP population and in a COVID-19 world. They will discuss common alternatives and barriers to defining and communicating care wishes. They will examine an innovative, telehealth approach that activates these discussions, leading to high satisfaction and lower costs.

- [Presentation slide deck](#)

11:00am – 12:00pm

Session: “Congressional Update: Health Care and the Election”

The SNP Alliance Congressional consultants will lead a two-part discussion with political directors from the National Republican Senatorial Committee and Democratic Senatorial Campaign Committee. The panel will start with the committees’ perspective on key races that hold the balance of Senate power and how healthcare is playing in the races. Our consultants will react with what’s likely in store for health care in 2021. How do each predict the impact of the election on health care, health plans, and particularly those plans who serve high-risk and complex needs individuals

1:00pm – 2:00pm

Session: “Sparkling Innovation: A Special Needs Plan for Homeless Individuals”

Individuals who are either without access to safe and reliable housing, or who are housing insecure, are at particular risk for complex support needs. The public health emergency has made this all the more of a crisis for many. Unhoused individuals are more likely to have behavioral health supports needs, and often also have complex medical conditions that are made worse by their living situations. While these impacts of lack of housing are all well known, what can health plans, who serve high-risk individual, do to mitigate these challenges? This session will explore potentially novel innovations to address homeless and specialized managed care. Do we use existing financial models? Do we propose new innovative demonstrations? The panelists will explore ideas and new opportunities, and raise the possibility of how specialized managed care may help address the complex needs of this population.

- [Presentation slide deck – R. Bringewatt](#)
- [Presentation slide deck – J. O’Connell](#)
- [“Homeless Special Needs Plans for People Experiencing Homelessness” Jain, et. al. in the Journal of the American Medical Association, February 13, 2020](#)
- [“How Medicare Can Help Address US Homelessness” by Sachin Jain, M.D. in Forbes](#)
- [“State of Homelessness: 2020 Edition” by the National Alliance to End Homelessness](#)

3:00 pm – 4:00pm

Session: “Future of Aging Services Post-Covid: What is Needed for Change?”

What actions can the highest levels of leadership—starting with the President in January 2021—take to create a world where all people—regardless of age, life circumstance, or ability—live well in the place they call home across their life course? This session will discuss the vision for a post-COVID-19 landscape and highlights five ways to lead in aging during this transformation moment.

- [Presentation slide deck](#)
- [“Post-Coronavirus Disease 2019 Aging Agenda for 2021 and Beyond”, by Gretchen E. Alkema in Public Policy & Aging Report, September 4, 2020](#)
- [AP/NORC Poll: Aging and Family Caregiving during COVID-19](#)
- [The Playbook: Better Care for People with Complex Needs](#)
- [Post-COVID-19 Aging Agenda for 2021 and Beyond](#)

5:00pm – 5:30pm

Session: Novel Technology to Address Loneliness

Sponsored session: Ageless Innovation

Recent changes in CMS guidance have allowed for greater flexibility in delivery of non-conventional approaches to serving our highest-risk, most vulnerable Medicare Advantage members. An unexpected yet compelling example, robotic companion pets have made demonstrable positive impact with some of our most vulnerable populations: those with dementia—and individuals suffering from social isolation and loneliness. The “cost” of such isolation has been particularly impactful during this Public Health Emergency. Learn how robotic companion pets can provide meaningful support and positive impact to your members as a Special Supplemental Benefit for the Chronically Ill (SSBCI).

- [Presentation slide deck](#)
- [White paper: impact and benefits](#)
- [Demonstration video](#)

Thursday, October 22

10:15am – 10:50am

Session: “How to Personally Connect in a Virtual World”

Sponsored Session: MeUCare

SCAN Health Plan and its virtual care partner, MeU CARE, will highlight recent advances and practices for communicating in a more trusted, personal and effective manner in order to meet the unique needs of special populations. SCAN and MeU will share real world use cases from the field that should be very helpful to all members of the SNP Alliance.

- [Presentation slide deck](#)

11:00am – 12:00pm

Session: “Seeking Integration through HIDE SNPs: Opportunities and Next Steps”

Beginning in 2021, some D-SNPs will begin operating as Highly Integrated Dual Eligible Special Needs Plans (HIDE SNPs) by covering Medicaid long-term services and supports and/or behavioral health services under a capitated contract. Some states seeking to advance Medicare-Medicaid integration have actively sought to ensure that their D-SNPs achieve HIDE SNP status. In other states, HIDE SNPs will exist more because of coincidences than active planning. To begin this session, Caitlin Murray of the Integrated Care Resource Center will provide an overview of HIDE SNPs, including how HIDE SNPs differ from Fully Integrated D-SNPs (FIDE SNPs). This brief presentation will be followed by a moderated discussion with representatives from the state of Washington, Magellan, and UCare regarding how HIDE SNPs can improve Medicare-Medicaid integration, challenges to states and plans related to HIDE SNP implementation and oversight, and next steps for advancing integration through this model.

- [Presentation slide deck](#)
- [CHCS: State Efforts to Integrate Care for Dually Eligible Beneficiaries, 2020 Update](#)

- [MLTSS Institute: Considerations for States Exploring Medicare-Medicaid Integration](#)

1:00pm–2:30pm

Session: “An Ongoing Conversation with CMS MMCO”

- [D-SNP Assistance Requirements Brief](#)
- [Grievances and Appeals Fact Sheet](#)
- [HPMS: CY2021 DSNPs: Medicare-Medicaid Integration Requirements](#)
- [ICRC: D-SNP Info Sharing Requirements Presentation](#)
- [ICRC: Medicaid Enrollment](#)
- [CMS: Value Based Opportunities in Medicaid](#)
- [CMMI: Direct Contracting Model RFI](#)

3:30pm – 4:30pm

Session: “Dual Integration Proposals – How to Move the Needle”

While there has been considerable discussion in policy circles as to how to advance dual integration, there seems to be only incremental advancement, to date. The SNP Alliance believes it will require some “big steps” to gain momentum on dual Medicare-Medicaid integration. This session will focus on two significant proposals – each with some unique solutions, and challenges – developed by the Bipartisan Policy Center and the Levitt Partners Duals Coalition. Each will provide a high-level summary of their respective proposal. We will explore similarities, and significant differences between the approaches. Finally, we will look to participant discussion to address, “What will it take to make this happen?”

- [Bipartisan Policy Center: A Pathway to Full Integration of Care, July 2020](#)
- [MACPAC: June 2020 Report to Congress on Medicaid and CHIP](#)
- [SNP Alliance: Integrated Care Brief, May 2020](#)
- [CHCS: State Integration Chart with SNP Alliance Notes](#)
- [CMS: Dually Eligible Individuals Fact Sheet](#)

Friday, October 23

11:00pm – 12:00pm

Session: “Laying the Groundwork - Disparities & Action”

Special needs health plans are designed to serve complex populations, with condition complexity, high social risk factors, and behavioral health and social service needs. The impact of the pandemic is shining a glaring light on the health disparities experienced by marginalized groups and individuals with complex care needs. We are encouraged that health plans are joining with community advocates, providers of services, and key stakeholders to not only study these issues but move toward interim solutions as well as chart options for longer term, sustained action.

- [Presentation slide deck](#)
- [Session materials and further reading](#)
- [Disrupting the Social Determinants of Health with Lee Sanders, Josh Lee & Gloria Wilder](#)

1:00pm – 2:00pm

Session: “COVID’s Impact on Quality: Lessons from SNPs and MMPs”

As COVID-19’s impact continues, lessons are emerging from special needs and Medicare/Medicaid health plans about how the disruption in care, access, social support systems, and society are impacting their populations.

- [Presentation slide deck](#)
- [Session materials and further reading](#)

3:00pm – 4:00pm

Session: “Evaluating Clinical and Care Management Interventions”

Providers in health plans and care systems have ongoing challenges with clinical and care management programs for complex populations that have not been properly evaluated for effectiveness. This session will explore how to address this challenge, and will provide examples of “quicker-cycle” pragmatic approaches for evaluation with rapid cycle strategies and real-world examples.

- [Presentation slide deck](#)
- [Session materials and further reading](#)

Thank you to the sponsors of the 17th
Annual Leadership Forum!

