



2019 SNP Alliance Fall Leadership Forum
October 28-29, 2019
Omni Shoreham | Washington, DC
"Leading the Way in Changing Times: Integrating Complex Care"

– PRELIMINARY AGENDA –

Monday, October 28

7:30am – 5:00pm

Registration

7:45am – 8:45am

Breakfast

8:45am – 9:15am

Welcome: "Setting the Course for the SNP Alliance"

Welcome members! We will introduce our new members and sponsors; and will review highlights of the Strategic Plan for 2020-2023

FACILITATORS:

- *John Baackes, SNP Alliance Board Chair and CEO, L.A. Care Health Plan*
- *Cheryl Phillips, MD, AGSF, President and CEO, SNP Alliance*

9:15am – 10:00am

Opening Keynote Session: "Setting the Course for Complex Care – The Future is Now"

Robert Master, MD, is a nationally recognized leader with his vision of high-quality health care for individuals with complex needs. He incubated the Commonwealth Care Alliance, launched in 2003, and served as the president and CEO. During this session, Dr. Master will help us rethink traditional models and help us push the health system towards better *heath*, not just health care, particularly for those at greatest risk.

PRESENTER:

- *Robert Master, MD, Senior Fellow, Community Catalyst*

10:00am – 10:15am

Break

10:15am – 11:15 am

Session: "Engaging States in Advancing Integration"

FACILITATOR:

- *Camille Dobson, Deputy Executive Director, National Association of States United for Aging and Disability (NASUAD)*

STATE PANELISTS:

- *Matthew Behrens, Virginia*
- *Katherine Rogers, MPH, PhD, Program Manager, LTC Operations Division, Dept. of Health Care Finance, D.C.*

- *Chris Barrott, Idaho*
- *Pennsylvania (INVITED)*
- *Oregon (INVITED)*
- *Massachusetts (INVITED)*

11:15am – 12:15pm Session: “Addressing the Integration Requirements in the 2018 BBA: Contracting Requirements and Data Sharing

Integrated Care Resource Center (ICRC)
Center for Health Care Strategies (CHCS)

PANELISTS:

- *States (INVITED)*

12:15pm – 1:15pm Networking Lunch

- Recognition of our Sponsor Partners
- Presentation of Bringewatt Spirit of Humanity Award

1:15pm – 1:45pm Session: “Leveraging Technology to Advance D-SNPs and MMPs”

PRESENTERS:

- *Munish Khaneja, MD, Chief Medical Officer, Altruista Health*
- *Craig Azoff, Vice President, Health Plan Information Services, Elder Plan*

1:45pm – 1:55pm Break

1:55pm – 2:45pm Concurrent Peer Roundtable Discussions

DISCUSSION A: “Modifying Model of Care Toward Stated Goals”

This is a roll-up-your-sleeves working session to further define suggested modifications to the Model of Care guidelines, in order to streamline and improve them—toward the goal of describing the structures and processes plans use to offer a customized care management approach that matches the characteristics and needs of their special populations. We will share challenges, suggest solutions, and discuss possibilities.

DISCUSSANTS:

- *Brett Kay, NCQA*
- *Deborah Paone, DrPH, MHSA, Performance Evaluation Lead and Policy Consultant, SNP Alliance*
- *Tom von Sternberg, M.D., Senior Medical Director, HealthPartners*
- *Health Care Services Corporation*

DISCUSSION B: “Using Data to Optimize Medication Management for Complex Care Individuals”

FACILITATOR:

- *Cheryl Phillips, MD, AGSF, President and CEO, SNP Alliance*

PRESENTERS:

- *Marty Hauser, Vice President Business Development, ExactCare*

- Kyle Allen, DO, AGSF, VP and Senior Medical Officer, CareSource and AGS representative to the SNP Alliance
- Kathy Vesley Massie, AAA Ohio

DISCUSSION C: “State Representatives and ICRC/CHCS Discussion”

FACILITATOR:

- Pamela J. Parker, MPA, Medicare-Medicaid Integration Consultant, SNP Alliance

2:45pm – 2:55pm Break

2:55pm – 3:45pm Concurrent Peer Roundtable Discussions

DISCUSSION D: “Toward Successful Partnerships between SNPs/MMPs and Community-Based Providers”

This session focuses on what makes a good partnership between the CBO and the health plan and how to build that successfully. We will address: (1) What kind of capacity, scale, and parameters work for both partners; (2) What data elements are priorities for plans and how can CBOs capture, aggregate, and report that information effectively; (3) How does each entity best evaluate the return on their effort or investment; and (4) What is the value equation from each of their perspectives. During this session, we will also generate a set of simple guidelines, working from actual examples of partnerships.

FACILITATOR:

- Deborah Paone, DrPH, MHSA, Performance Evaluation Lead and Policy Consultant, SNP Alliance

PRESENTERS & LEAD DISCUSSANTS:

- Sandy Atkins, Vice President, Strategic Initiatives, Partners in Care Foundation
- Marisa Scala-Foley, Director of Aging and Disability Institute, N4A
- LA Care Health Plan (INVITED)
- Maria Lackner, Associate VP Cal MediConnect and Dual Eligibles, Blue Shield of California Promise Health Plan

DISCUSSION E: “Creating a Gold Standard Framework for I-SNPs – Building on the 5 C’s”

The I-SNP model has the potential to drive incentives that improve not only the business model, but dramatically impact the quality of care delivered to resident. Success will require the ability to build skills in the areas of *Compliance, Capacity, Competency, Culture, and Resident-Centeredness*. Using the model of the SNP Alliance “Gold Standards Framework for Special Needs Populations,” this interactive session will explore the elements of the “5 C’s” and begin to build a set of criteria to be used as exemplary practice models for I-SNPs.

DISCUSSANTS:

- Clare Hayes, MD, Chief Medical Officer, Simpra Advantage
- Cheryl Phillips, MD, AGSF, President and CEO, SNP Alliance

3:45pm – 4:00pm Break**4:00pm – 4:45pm Session: “From *Identification to Action* on Social Determinants of Health”**

During this session, we will discuss: (1) Effective practices by health plans around data mining, identification, and stratification focusing on SNP and MMP members with high SDOH risk factors; (2) Which capacity, data elements, data sources are most useful/valuable and how to bring this information together effectively and efficiently to support proactive outreach and use by the care management team; and (3) Effective approaches to act on this SDOH information, such as member touchpoints and engagement, how to effectively connect people to resources and targeted services and the importance of follow-through with community-based organizations to be sure services meet needs. We will also explore: What is working? Where are there still gaps? And what solutions need to be developed or further refined?

FACILITATOR:

- *Deborah Paone, DrPH, MHSA, Performance Evaluation Lead and Policy Consultant, SNP Alliance*

PRESENTERS:

- *Eve Gelb, MPH, Senior Vice President of Healthcare Services, SCAN Health Plan*
- *Luis Arbelaez, Senior Director, Research, Development and Analytics, Gateway Health Plan*

5:30pm – 7:00pm ReceptionSPONSORED BY: **AudioNet****Tuesday,
October 29****7:30am – 8:30am Breakfast**

Red-Eye Rounds member discussions: The role of a hearing benefits administrator

SPONSORED BY: **AudioNet****8:30am – 9:15am Session: “Congressional Update”**

The SNP Alliance Lobbying team of DC Avenue Solutions and Loper Consulting will lead a panel discussion with key Congressional Staff who are critical to our issues and policy work. They will address upcoming health care legislation and priorities for the 116th Congress.

- *Elizabeth Barnett, Partner, DC Avenue Solutions*
- *Ginger Loper, Principal, Loper Consulting*

PANELISTS: TBD

9:15am – 10:30am Session: “Open Conversation with CMS Medicare Medicaid Coordination Office”

**10:30am –
10:45am Break**

**10:45am –
11:15am Session: “Rapid Rounds for Innovation – SNP Alliance Members as Leaders”**
CAPABLE Model: *Lisa Roth, Vice President Care Coordination, SCAN Health Plan*
Somali Circles of Health; *Stephanie Schwartz, JD, Vice President, Government Relations, UCare*

**11:15pm –
12:15pm Session: Suggestion: “Practical Steps moving from a D SNP to a FIDE SNP”**

MODERATOR:

- *Melanie Bella, Chief of New Business and Policy, Cityblock Health*

PANELISTS:

- *Chris Barrott, Idaho*
- *William Stevens, Vice President Health Care Services, Molina Health Plan*

**12:15pm –
12:30pm Closing Session: “Looking Forward to 2020 and Beyond: Defining the Leadership Role of the SNP Alliance”**

- *Cheryl Phillips, MD, AGSF, President and CEO, SNP Alliance*

Thank you to our Sponsor Partners!

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- ***ExactCare***

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