



2019 SNP Alliance Executive Roundtable

Shaping Policy into Action: Demonstrating Impact for People with Complex Care Needs

April 8-9, 2019

Omni Shoreham, Washington, DC

– AGENDA –

Monday, April 8

8:00am – 5:00pm

Empire Foyer

Registration

7:45am – 8:45am

Empire Foyer

Breakfast

8:45am – 9:00am

Empire Ballroom

Membership Meeting

Welcome members! We will set the stage for our present work, what we wish to accomplish during this meeting, and where we are heading in the future.

FACILITATORS:

- *John Baackes, SNP Alliance Board Chair and CEO, L.A. Care Health Plan*
- *Cheryl Phillips, MD, AGSF, President and CEO, SNP Alliance*

9:00am – 10:00am

Empire Ballroom

Session: “Supplemental Benefits – Making Sense of the Complex Field of Options”

Considerable energy is currently being focused on the expanding flexibilities for supplemental benefits. But such flexibility creates new questions and challenges. Matt Timm, a consulting actuary from Milliman, will set the stage, address actuarial and environment forces impacting health plan decisions, and will raise issues important for them to include in their considerations. Then following, a panel of a member health plans and provider of services, will share their insights, including the targeting of populations and measuring outcomes.

PRESENTERS:

- *Matthew Timm, FSA, MAAA, Consulting Actuary, Milliman*
- *Lois Simon, Executive Vice President, Senior Link*
- *Ghita Worcester, Vice President, UCare*

10:00am – 10:15am

Empire Foyer

Break

10:15am – 11:00am
Empire Ballroom

Session: “Recognizing Complexity; Opportunities and Challenges: What Next?”

As measurement and value-based payment moves forward what are key opportunities and challenges to recognizing complexity characteristics, such as in SNPs and MMPs populations? Adjustments such as the frailty adjustment and Categorical Adjustment Index are designed to recognize complexity characteristics. Quality bonus payments are designed to recognize performance. Are these working? Will additional regulatory refinements or operational strategies achieve the system that rewards performance equitably including for complex chronic populations? We will explore these questions through interactive discussion.

FACILITATOR:

- *Deborah Paone, DrPH, MHSA, Performance Evaluation Lead and Policy Consultant, SNP Alliance*

PANELISTS:

- *Jonathan Blum, MMP, Managing Principal, Health Management Associates*
- *Helene Weinraub, Vice President, UPMC Health Plan*
- *Cheryl Phillips, MD, AGSF, President and CEO, SNP Alliance*

11:00am – 11:30am
Empire Ballroom

Session: “SNP Alliance – Setting the Course for the Future with YOUR Input”

Now that SNPs have permanency, it is time for the SNP Alliance to review where we are as an organization and where we want to go. This process involves each of you, as members, providing needed input. During this brief session, the SNP Alliance CEO will provide a high-level summary of our strategic planning work to date, including who we are now, what are our environmental challenges, and what we have gathered from our interview process. This will frame the table discussions to follow all afternoon.

FACILITATOR:

- *Cheryl Phillips, MD, AGSF, President and CEO, SNP Alliance*

11:30am – 12:30pm
The Bird Cage

Networking Lunch

12:30pm – 1:30pm
Empire Ballroom

Session: “Making the Move from D-SNP to FIDE-SNP: Market Trends and Issues to Consider”

New rules will require plans serving dually eligible populations to achieve a higher standard of Medicare-Medicaid integration. One strategy for plans to meet this higher bar is to become a FIDE-SNP. This session will: (1) provide an update on the proposed rules; (2) examine trends in the SNP and MMP markets; (3) explore the potential for D-SNPs to cover LTSS and behavioral health benefits; (4) and describe issues that plans might want to consider discussing with state Medicaid Agencies when considering becoming a FIDE-SNP.

MODERATOR:

- *Nancy Archibald, Senior Program Officer, Center for Health Care Strategies*

PANELISTS:

- *Danielle Chelminsky, Researcher, Mathematica Policy Research*
- *Elizabeth Wood, Researcher, Mathematica Policy Research*
- *Erin Weir Lakhmani, Researcher, Mathematica Policy Research*

1:30pm – 2:15pm
Empire Ballroom

Session: “State of the States: Integration Opportunities for States and What is Next for D-SNPs and MMPs?”

With new rules forthcoming for implementation of the BBA D-SNP integration requirements, the CMS ANCL request for state comments on D-SNP integration features, announcements on expansion of the current FAI demos, and the new proposed interoperability rule, we are keenly aware that moving forward with deeper integrated models is not possible without close partnerships with Medicaid and MLTSS programs. We are pleased to feature this panel discussion with two key national organizations representing states to outline state reactions and activities related to these new developments.

MODERATOR:

- *James M. Verdier, JD, Senior Fellow, Mathematica Policy Research and Integrated Care Resource Center*

PANELISTS:

- *Jack Rollins, Senior Policy Analyst, National Association of Medicaid Directors (NAMD)*
- *Camille Dobson, Deputy Executive Director, National Association of State Units on Aging and Disability (NASUAD)*

2:15pm – 2:30pm
Empire Foyer

Break

2:30pm – 3:30pm
Empire Ballroom

Concurrent Peer Roundtable Discussions

DISCUSSION A: “Models of Care – Opportunities”

Models of Care are considered an important tool for ensuring that the multidimensional needs of beneficiaries in SNPs are identified and addressed for supporting focused quality improvement actions. CMS regulatory guidance in 2018 indicated that beginning in 2020, CMS will be collecting MOCs annually from C-SNPs. Furthermore, CMS will pursue rulemaking to adopt new MOC scoring benchmarks for all SNPs beginning in CY 2021. During this interactive session, we will discuss opportunities within this proposed change to maintain the value of MOCs and to ensure or enhance opportunities to tailor care to special needs subgroups.

PRESENTERS:

- *Eve Gelb, MPH, Senior Vice President of Healthcare Services, SCAN Health Plan*
- *Sepideh Chegini, MD, Senior Medical Officer, Anthem CareMore*
- *Deborah Paone, DrPH, MHSA, Performance Evaluation Lead and Policy Consultant, SNP Alliance*

The Bird Cage

DISCUSSION B: “Touchpoint Journey Mapping and Transformative Consumer Partnerships”

Commonwealth Care Alliance (CCA) founded The Center to Advance Consumer Partnership (CACP) to transform care for people with complex needs by fostering widespread adoption of authentic consumer partnerships within the health care organizations that serve them. Using CCA’s model for embedding consumer voices in care design and delivery, CCA/CACP leaders will guide participants through an interactive exercise that demonstrates how touchpoint journey mapping drives health care leaders to understand their organizations’ strengths and the opportunities for leveraging the insights of their consumers with complex needs.

PRESENTERS:

- *Melinda Karp, Vice President, Consumer Centered Quality, Commonwealth Care Alliance*
- *Larry Gottlieb, MD, Chief Medical Officer, Commonwealth Care Alliance*

3:30pm – 3:40pm*Empire Foyer***Break****3:40pm – 4:40pm***Empire Ballroom***Session: “Behavioral Health, IT and Integration: Putting Together the Parts”**

The SNP Alliance members already recognize the importance of addressing behavioral health needs to advance integration; yet considerable challenges remain. David Bergman is a seasoned healthcare professional working at the intersection of health information technology, behavioral health, and regulation and policy. He will guide us through a strategic framework to utilize IT as a platform for behavioral health care delivery; address current challenges; and offer solutions. Following this overview, WellCare will share its approaches and successes in integrating behavioral health services within its D-SNP population.

PRESENTERS:

- *David Bergman, MPA, Principal, Health Management Associates*
- *Marketa Willis, MD, MBA, Senior Corporate Medical Director, WellCare Health Plans, Inc.*

4:40pm – 5:30pm*Empire Ballroom***Session: “YOU are Mapping the Future”**

This is where you will help shape the future word and direction of the SNP Alliance. This session will focus on specific questions to which each of you will be asked to provide answers. You will have time to discuss with your peers and share your ideas with the full group. Snacks will be provided to keep you energized. We ask that everyone kindly participate in this work — your voice is needed!

MODERATOR:

- *Diana Rivenburgh, CEO/President, Strategic Imperatives, Inc.*

5:45pm – 7:00pm*Empire Patio***Reception:**

SPONSORED BY: WellCare

Tuesday, April 9

7:30am – 8:30am

Empire Foyer

Breakfast

Red-eye informal member discussion: RADV Audits — sharing experiences and questions.

8:30am – 9:15am

Empire Ballroom

Session: “Congressional Update”

Rich Bringewatt, CEO and co-founder of the SNP Alliance, will lead a panel discussion with the SNP Alliance lobbying team of Avenue Solutions and Loper Consulting. They will address upcoming health care legislation and priorities for the 116th Congress, as well as strategies for successful engagement with federal and state lawmakers.

MODERATOR:

- *Rich Bringewatt, President & CEO, National Health Policy Group, and Co-Founder, SNP Alliance*

PANELISTS:

- *Elizabeth Barnett, Partner, Avenue Solutions*
- *Ginger Loper, Principal, Loper Consulting*

9:15am – 10:45am

Empire Ballroom

Session: “An Ongoing Conversation with CMS MMCO”

A panel of key MMCO staff will provide an update on current and planned integration initiatives and engage in Q&A with members. Such topics to be discussed are: interpretation of the final BBA D-SNP rule requirements and related guidance including state roles; G&A; data sharing issues and opportunities; feedback on ANCL integration opportunity comments; FAI demonstration expansion opportunities and parameters; insights on state interest in passive and default enrollment mechanisms; crossover claim issues; interoperability rules that could facilitate data sharing between Medicare and Medicaid payers; and other issues identified by members.

MODERATOR:

- *Pamela J. Parker, MPA, Medicare-Medicaid Integration Consultant, SNP Alliance*

PANELISTS:

- *Tim Engelhardt, Director, Medicare-Medicaid Coordination Office, CMS*
- *Sara Vitolo, Deputy Director Medicare-Medicaid Coordination Office*
- *Marla Rothouse, Senior Technical Advisor with Medicare-Medicaid Coordination Office*
- *Vanessa Duran, Deputy Director, Program Alignment Group, Medicare-Medicaid Coordination Office*
- *Paul Precht, Senior Advisor, Medicare-Medicaid Coordination Office*
- *Lindsey Barnett, Director, Models, Demonstrations, and Analysis Group, Medicare-Medicaid Coordination Office*
- *Tobey Oliver, Health Insurance Specialist, Medicare-Medicaid Coordination Office*
- *Marc Steinberg, Technical Director and Team Lead with the Models, Demonstrations, and Analysis Group, Medicare-Medicaid Coordination Office*

10:45am – 11:00am*Empire Foyer***Break****11:00am – 11:30am***Empire Ballroom***2018 Member Survey: Qualitative Findings “Tasting”**

The SNP Alliance Annual Survey provides insight around quality measurement, data, health risk management, and social determinants of health. Responses contribute to the collective wisdom shared by health plan member teams. This session provides a “tasting” of the findings from this portion of the survey. The quantitative information (enrollee characteristics, utilization) will be shared with each participating plan separately.

FACILITATOR:

- *Deborah Paone, DrPH, MHSA, Performance Evaluation Lead and Policy Consultant, SNP Alliance*

11:30pm – 12:30pm*Empire Ballroom***Session: “The Future of Integration”**

MODERATOR:

- *James M Verdier, JD, Senior Fellow, Mathematica Policy Research and Integrated Care Resource Center*

PANELISTS:

- *Katherine Hayes, JD, Director, Health Policy, Bipartisan Policy Center*
- *G. Lawrence Atkins, PhD, Immediate-past Executive Director, Long-term Quality Alliance LTQA,*
- *Brianna Ensslin, Director of Public Policy, Molina Healthcare*
- *Melanie Bella, Chief of New Business and Policy, Cityblock Health*

12:30pm – 12:40pm*Empire Ballroom***Closing Session: “Wrap-Up, Next Steps & Adjournment”**