



Implementing Improved Care for Special Needs Populations: A Planning Grant



Project Update - October 2017

The Special Needs Plans Alliance (SNP Alliance) received funding from The SCAN Foundation to conduct a planning and design effort on examining implementation of evidence-based care management or other best practices designed for special needs populations. The project timeframe is October 2017 to January 2018.

Project Purpose

To shape an implementation and evaluation initiative to examine one or more “better care practices” for specific complex chronic care populations enrolled in special needs health plans.

Process & Activities

Working with a team of SNP Alliance and member health plan clinical services experts, as well as quality, population health, and data analytics experts, we will focus on the following areas:

- **Target Populations** - Define one or more sub-populations of interest served by special needs plans by specifying data elements and inclusion criteria.
- **Best Practices** - With the sub-populations defined, identify/review relevant best practices and evidence on models and approaches—with particular focus on effective care management strategies across services and settings, tailored to the sub-population characteristics.
- **Implementation Evaluation** - Create an implementation evaluation framework and evaluation approach, determining the scope and desired levels of analysis and selecting measures.

- **Resources & Capacity** - Identify internal and external resources needed to conduct the implementation evaluation as framed.
- **Stakeholder Value Equation(s)** - Gather input from various stakeholders on the value equation for this work and how it may improve processes and outcomes.

Participating Health Plans

Twelve SNP Alliance member health plans are participating via a Design Team:

1. AmeriHealth Caritas
2. CareMore/Anthem
3. Care Wisconsin
4. Commonwealth Care Alliance
5. Gateway Health
6. Health Care Service Corporation (HCSC)
7. L.A. Care Health Plan
8. Medica Health Plan
9. SCAN Health Plan
10. South County Health Alliance
11. UPMC Health Plan
12. WellCare Health Plans

We held two conference call working meetings in October and have four remaining meetings through January. For more information, contact Deborah Paone, DrPH, MHSA, Project Lead for the SNP Alliance at debpaone1@gmail.com.

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